

Integrations

Partner connections (Yoco, Xero, delivery) — no public REST API yet.

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Developers · technical partners

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Overview

This handbook is for developers and technical partners connecting Tavio to payments, accounting, and delivery apps.

There is no public Tavio REST API for third parties yet. Do not build against planned `api.taviopos.co.za` endpoints until Tavio publishes them. Prefer the official integrations below.

Venue managers should use the other handbooks for floor and stock.

Tip: Prefer official partner flows (Yoco, Xero, delivery webhooks) over scraping the POS UI.

Live integrations (today)

Integration	What it does	Where to configure
Yoco	Card charges from the till when enabled	Admin → Integrations → Yoco
Xero	Sync closed sales for accounting	Admin → Integrations → Xero
QuickBooks	Accounting sync where enabled	Admin → Integrations → QuickBooks
Uber Eats / Mr D Food	Delivery order webhooks into Tavio	Admin → Integrations → delivery partners

SaaS subscription billing (PayFast) is separate from till card payments.

Principles

- Authenticate only with credentials issued for your integration.
- Treat webhook payloads as eventually consistent — verify with follow-up reads when money moves.
- Idempotency: retries happen; design handlers to tolerate duplicates.
- Never embed owner passwords in scripts.

Webhooks checklist (delivery / partners)

1. HTTPS endpoint with valid TLS.
2. Verify signatures/secrets if provided.
3. Respond quickly (200) then process async.
4. Log delivery IDs for support.
5. Alert on repeated failures.

Environments

Use a demo venue for build-out. Never test destructive catalogue writes on a live Friday menu without a rollback plan.

Public API status

A documented public HTTP API is **not shipped**. If you need a custom integration beyond the partners above, email support with the use case — do not assume OpenAPI endpoints exist.

Support

Email hello@taviopos.co.za with: venue ID, timestamp, request/correlation IDs, and a redacted payload sample.

Troubleshooting

If this happens	Check this
Webhook not received	URL public; firewall; secret mismatch; event subscribed
Duplicate invoices	Idempotency key / external ID mapping
Yoco charge fails	Terminal online; Yoco config; amount; retry
Xero missing orders	Orders closed; sync enabled; date filters

Glossary

Term	Meaning
Webhook	HTTP callback when an event occurs
Idempotent	Safe to apply the same event twice
Payload	JSON body of the request

